

Friends and Family

Comments June 2026

Comments taken from the Friends and Family feedback provide valuable insight into patients' experiences at the practice. They highlight what is working well—such as positive interactions with staff, ease of access to services, and overall satisfaction—as well as areas where improvements may be needed. This qualitative feedback complements the quantitative responses and helps the practice identify trends, celebrate good practice, and address any recurring concerns in a constructive way.

- ❖ Pleased and satisfied with consultation and treatment received.
- ❖ The lady i seen is new to the practice, she was very professional and made me feel at ease with the injections she administered.
- ❖ The doctor was easy to talk to and clear in response to my questions. Which lead to a stressless appointment
- ❖ Everything was very good I didn't need to wait long for my appointment and the doctor explained everything perfectly well
- ❖ App on time. Doctor very kind & listened and gave very good advice & made sure I understood everything. Did not feel rushed.
- ❖ There was hardly any waiting time and the doctor was so helpful and patient with me. He gave me really good advice regarding my health issues
- ❖ The doctor was so good ,a real pleasure to deal with, he was so informative and caring I felt valued and cared for and not just a number thank you
- ❖ A very reassuring visit where the advice given was passed in a professional and knowledgeable manner.
- ❖ My consultation with this GP was very effective. I finally felt listened to and understood. This doctor focused on my welfare intently. And took on board all my concerns. With utmost professionalism. Which up till today. I felt hadn't been many thanks
- ❖ Staff members helpful and knowledgeable with my problems Thank them all
- ❖ Appointment on time, the nurse was good at explaining your blood test results.